



# Quality Improvement Tools & Techniques

*Peter Mears*

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## **Quality Improvement Tools & Techniques** Peter Mears

This comprehensive text covers the important quality-improvement tools and techniques. It intentionally avoids too much maths and statistics, couching everything in simple language. The statistical tools are fitted into the improvement context, using a simple case example that shows how they all relate. The reader thus learns both how the tools work and when to use them.

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